

CHICAGO MIDWAY INTERNATIONAL AIRPORT ACCESSIBILITY GUIDE MAP

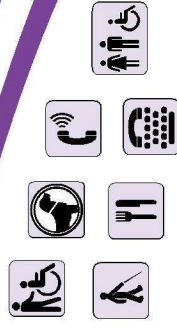


www.flychicago.com

About the Chicago Department of Aviation

Chicago Department of Aviation AVIATION Midway International Airport

The Chicago Department of Aviation (CDA) is self-supporting, using no local or state tax dollars for operations or capital improvements at O'Hare and Midway International airports. Together, Chicago's airports generate more than \$45 billion in annual economic activity and create 540,000 jobs for the region.



Disability Awareness & Assistance Program

Disability Awareness & Assistance Program ACCESS GUIDE

Please visit
www.flychicago.com
to learn more about the
Chicago Department
of Aviation.



CHICAGO MIDWAY INTERNATIONAL AIRPORT ADA Friendly Services

Getting from one point to another at any airport can be challenging, especially for travelers with disabilities. At O'Hare and Midway International Airports we recognize these needs and are working to make traveling through Chicago's airports as pleasant and convenient as possible.



The Purple Airplane

The Chicago Department of Aviation (CDA) has a commitment to customer service and making Chicago's airport systems easily accessible for all of our travelers.

In an effort to develop awareness in the airport environment, as well as convenient and safer travel for customers with disabilities the CDA has created the Disability Awareness & Assistance Program.

The **"Purple Airplane"** is a symbol that designates travelers and families with disabilities. Staff and security personnel at Chicago's Airports receive training to recognize the symbol and how to work with travelers who may need assistance.

Travelers can download the Purple Airplane at www.flychicago.com.

Volunteer Airport Ambassadors are available to assist travelers at Chicago Midway International Airport. Volunteers provide information, guidance and direction to services available at Midway. Volunteers are generally located at the information counters located in the baggage claim area and in various other locations throughout the airport facility.

Elevators

Elevators located in the terminal building provide access to all passenger levels of the airport complex. All elevators have Braille and raised letters/numerals.

Parking Facilities

There are two parking facilities at Midway airport: Terminal and Economy parking. Both of these garages have designated parking spaces for motorists with disabilities located near each of the three elevator cores. Passengers should use the center core elevators to reach the third floor to access the pedestrian bridge to the terminal building.

The Economy lots (Red and Yellow) have designated parking near the entrances. Free shuttle buses, equipped with wheelchair lifts provide transportation between the economy lots and the terminal every 15 minutes.

Parking Information Hotline:
(773) 838-0756



**Public Transportation/
CTA Rapid Transit**

(312) 836-7000 • (312) 836-4949 TTY

The CTA Orange Line provides service between Midway International Airport and downtown Chicago. The hours of operation are 4 a.m. to 1 a.m. The station is equipped with an elevator to take passengers with mobility impairments to and from the train platform. All stations en route to downtown Chicago are equipped with elevators.



Rental Cars

Alamo, Avis, Budget, Dollar, Hertz and National rental car agencies provide hand-controlled vehicles for persons with mobility impairments. Agencies request notification 2-3 days prior to renting a car with adaptive equipment.



Restaurants/Concessions

All entrances to restaurants located in the airport are accessible.



Family/Companion Restrooms

Restrooms located throughout the Airport have wheelchair accessible facilities. In addition, there are family and companion restroom facilities.



Animal Relief Area

The Animal Relief Area is curbside, on the lower level. It is a gated area designated for service animal relief and is accessible at all times. All animals must be accompanied and leashed by the owner.



Taxicabs

For wheelchair accessible vehicles, please see cab starters in the cab stand outside baggage claim areas of the terminal.



Telephone and TTY Phones

Teletypewriters (TTY) are located at designated locations throughout the terminal facility.

